Comprehensive Clinical Communication to Support Mother-Baby Care Delivery

From preconception to parenthood, PerfectServe’s solutions help your practice provide top-level care at every touchpoint of mom and baby’s healthcare journey.

Learn how each event and milestone utilizes our solutions:

**PerfectServe** offers unified healthcare communication solutions to help physicians, nurses, and care team members provide exceptional patient care. PerfectServe’s cloud-based solutions enhance patient safety and reduce provider burnout by automating workflows, speeding time to treatment, optimizing shift schedules, empowering nurse mobility, and engaging patients in their own care.

PerfectServe solutions provide seamless connections between providers and patients across multiple channels of communication while enhancing patient experience and staff satisfaction. PerfectServe allows 135,000 physician users and 230,000 nurse users to focus on delivering the best patient experience for more than 20 million patients every year. Headquartered in Knoxville, TN, PerfectServe has been improving healthcare delivery in the US since 1999.

**Comprehensive Preconception Care**
Enroll patients in an automated text message program to receive guidance on diet, exercise, prenatal supplements, and reading to prepare for a healthy pregnancy.

**Prenatal Test Results**
Awaiting and receiving test results can be stressful. Reassure your patients with timely, face-to-face communication from anywhere.

**After-Hours Care**
Ensure your patients have multiple points of access to connect with an on-call provider as needed, 24/7.

**Critical In-Bound Patient Communication**
Know with confidence that urgent patient calls and messages are being routed correctly for a fast response when timing makes all the difference.

**Inter-Facility Communication**
Receive notifications about your patient’s hospital arrival and easily communicate with their assigned care team members.

**Labor and Delivery**
Support a healthy and safe delivery by quickly mobilizing your patients’ labor and delivery teams with a single click.

**Inpatient Care**
Enhance your patients’ experience with complete care team communication. Monitor comfort levels, relay patient needs, and request specialty consults.

**Patient Discharge**
Coordinate a successful discharge with real-time communication between inpatient and outpatient care teams. Send automatic discharge notifications to your patient’s family, and request patient feedback.

**Postpartum Continuity of Care**
Transitions between care providers are often times of vulnerability for new moms and their babies. Ensure your practice is providing the best support possible with reliable access to care communication—anytime, anywhere.

**Pediatric Care**
Minimize transition stress for new moms and support adherence to well-baby visit schedules by providing ongoing support, convenient appointment reminders, and easy patient access to self-guided resources.

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