

Conquer Technological Barriers in Clinical Communication



570,000+
total users



400+
hospitals



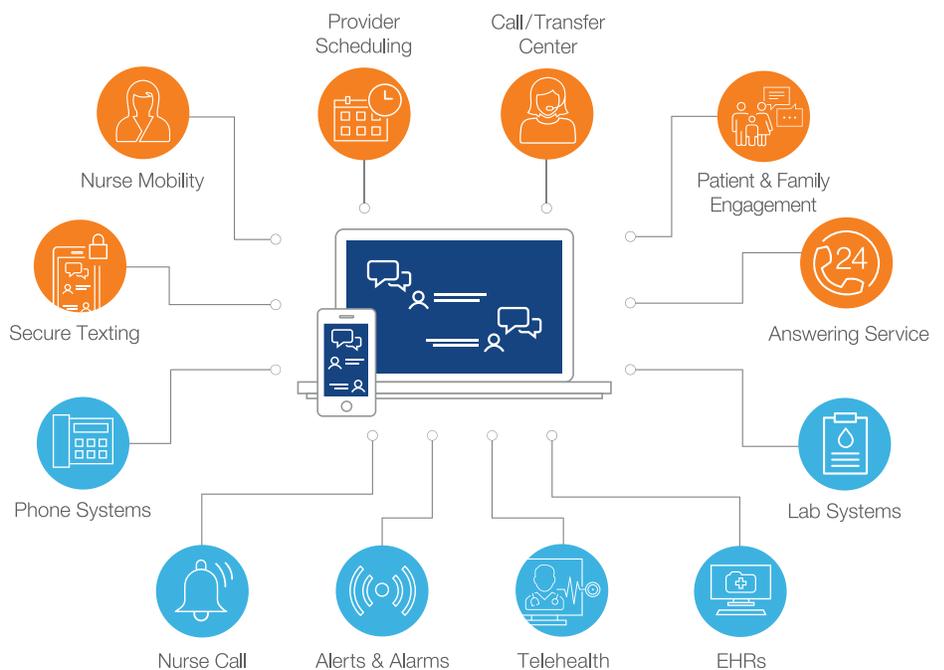
100+
health systems

PerfectServe's cloud-based family of solutions provide streamlined, flexible, and secure options to optimize care team communication and provider satisfaction. PerfectServe tailors solutions to the unique needs of each organization with configurable workflows, protocols, and policies.

Reduce Your Vendor Footprint

PerfectServe's family of solutions includes HIPAA-compliant messaging, care team coordination, nurse mobility, patient engagement, AI-driven provider scheduling, patient texting, pager functionality, telephony, answering service, and call center. Consolidating solutions under one vendor means simplified support, smooth implementation, and built-in interoperability.

Unified Clinical Communication Platform



About PerfectServe

PerfectServe's unified platform for clinical communication and collaboration helps physicians, nurses, and care team members improve patient care. The [PerfectServe](#) and [Telmediq](#) solutions automate communication-driven workflows, eliminate non-clinical tasks, promote nurse mobility, and engage patients in their own care, resulting in quicker time to treatment and enhanced patient safety. The [Lightning Bolt](#) provider scheduling solution automatically generates optimized shift schedules to reduce burnout and increase patient access.

PerfectServe's scalable, cloud-based solutions allow **135,000 physician users** and **230,000 nurse users** to focus on delivering the best care experience for more than **20 million patients** every year. Headquartered in Knoxville, Tennessee, PerfectServe has been impacting healthcare delivery since 1999.

To learn more or schedule a demo, please contact us:

866.844.5484
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Or Visit Us Online:
perfectserve.com

Bolster Interoperability and Simplify Communication

PerfectServe's solutions support efficient care team collaboration and provide seamless integrations with multiple health information technology (HIT) applications and devices. PerfectServe works to integrate with existing systems including EHRs, schedules, directory services, bed systems, nurse call, and more. Instead of opening other apps or separate windows, PerfectServe simplifies clinical workflows through the collaborative use of data.

- Clinicians can manage resource access using OAuth2 without having to expose credentials.
- Schedule integration provides unidirectional information exchange from other third-party scheduling applications using RESTful API.
- System administrators can manage user accounts, register organizational credentials for Active Directory (AD) authentication, and more at appropriate sites via the web interface.

Standard Integrations	
EHR	Epic, Cerner, Meditech, Allscripts, Siemens, AthenaHealth, McKesson, Acumen nEHR
Scheduling	Lightning Bolt, AMiON, QGenda
Nurse Call	Hillrom, Critical Alert Systems, Rauland Responder 5
Middleware	Connexall, Bernoulli, Change Healthcare
Bed Systems	PeraHealth, AirStrip, Teletracking
Telehealth	Caregility
Other	Skype, Sunquest, Nuance, Cisco

Shared Devices for Nurses

Ensuring nurses get the right devices to support better workflows is essential. PerfectServe provides best practices in application management, sanitation, and device options to facilitating interdisciplinary collaboration among all care team members across all care settings.

Security and Compliance

PerfectServe's HIPAA-compliant family of solutions offers health systems the highest level of security to safeguard patient health information with features such as advanced authentication, block-level encryption, and auditability.